

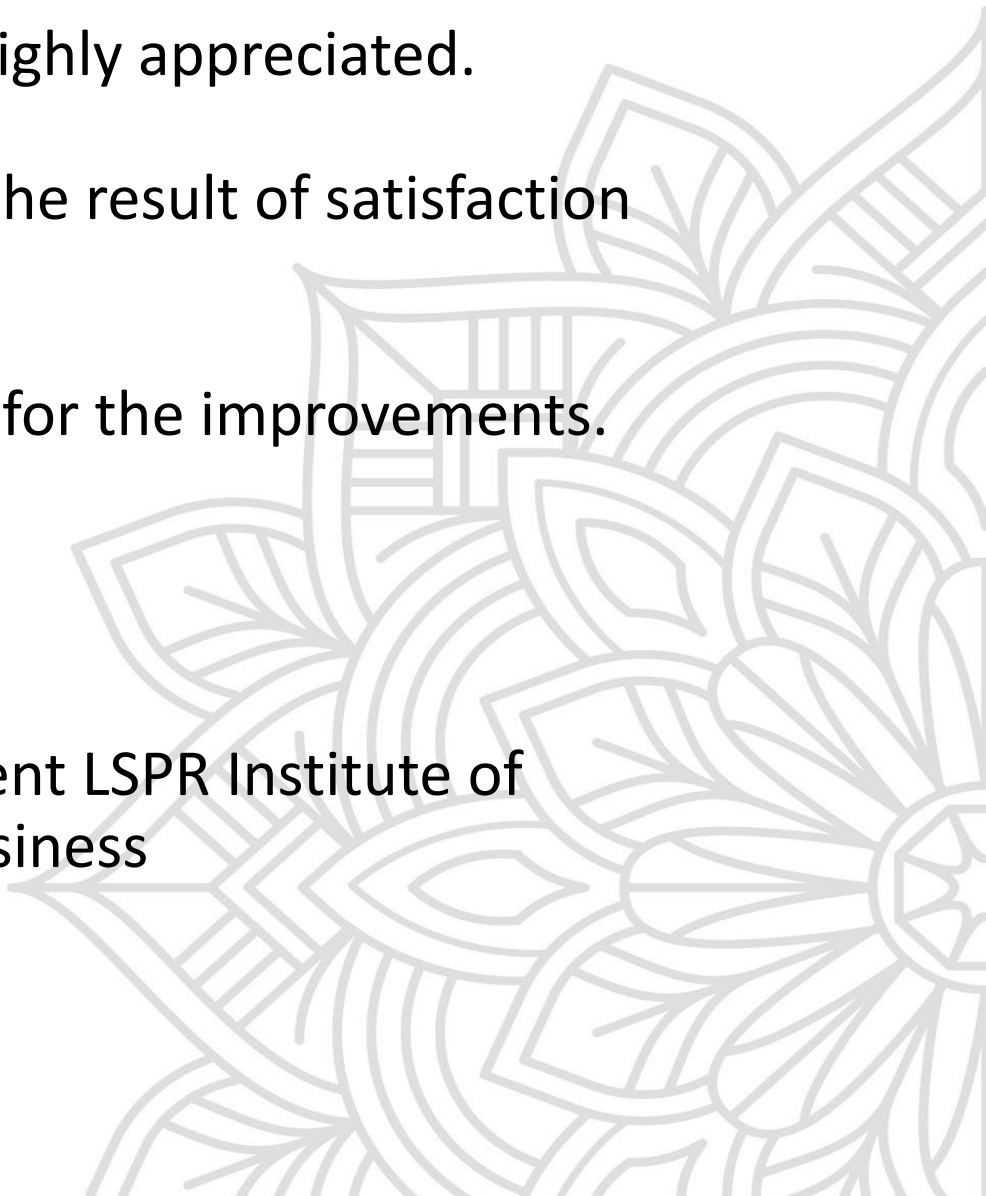
Dear students, your suggestions is highly appreciated.

Thank you for filled in our survey, here is the result of satisfaction survey.

We heard and resolved your suggestions for the improvements.

Thank you.

Best Regards,
Communication Reputation Department LSPR Institute of
Communication and Business



Satisfaction Survey

SURVEI PENGUKURAN KEPUASAN MAHASISWA LAYANAN PENDIDIKAN LSPR TATAP MUKA TERBATAS/ HYBRID LEARNING SURVEY Periode March - May 2022

Prepared by CRD



Stakeholders' Input and Feedback

- CRD is responsible for analyzing and making a report of Satisfactory Surveys that collected from LSPR Stakeholders (student, lecturer, partner) in order to achieve KPI regarding LSPR good or positive reputation

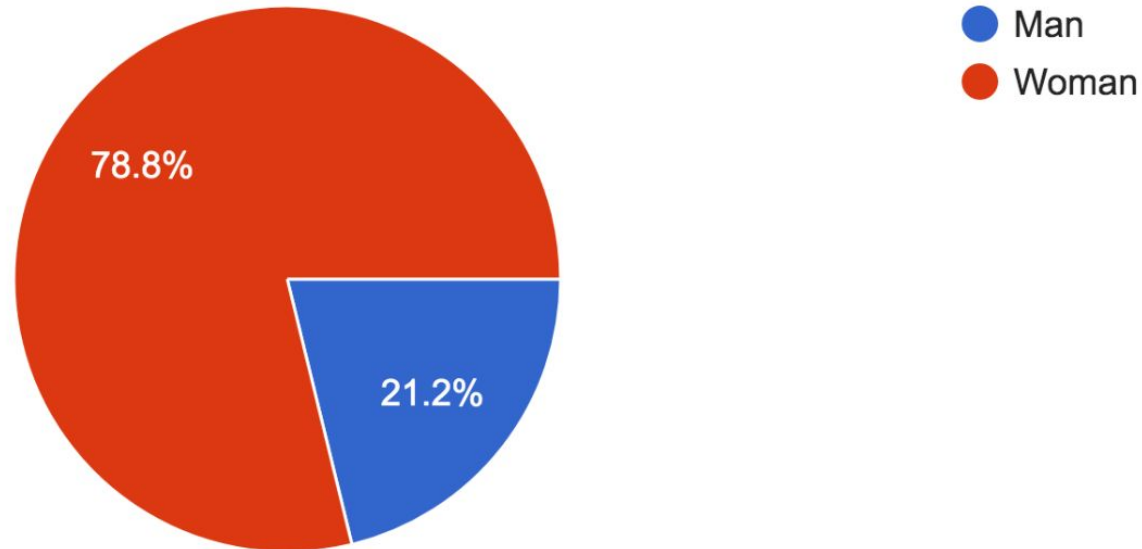


Student Satisfaction Survey 2021

Link: <https://tinyurl.com/LSPRStudentSurvey2022>

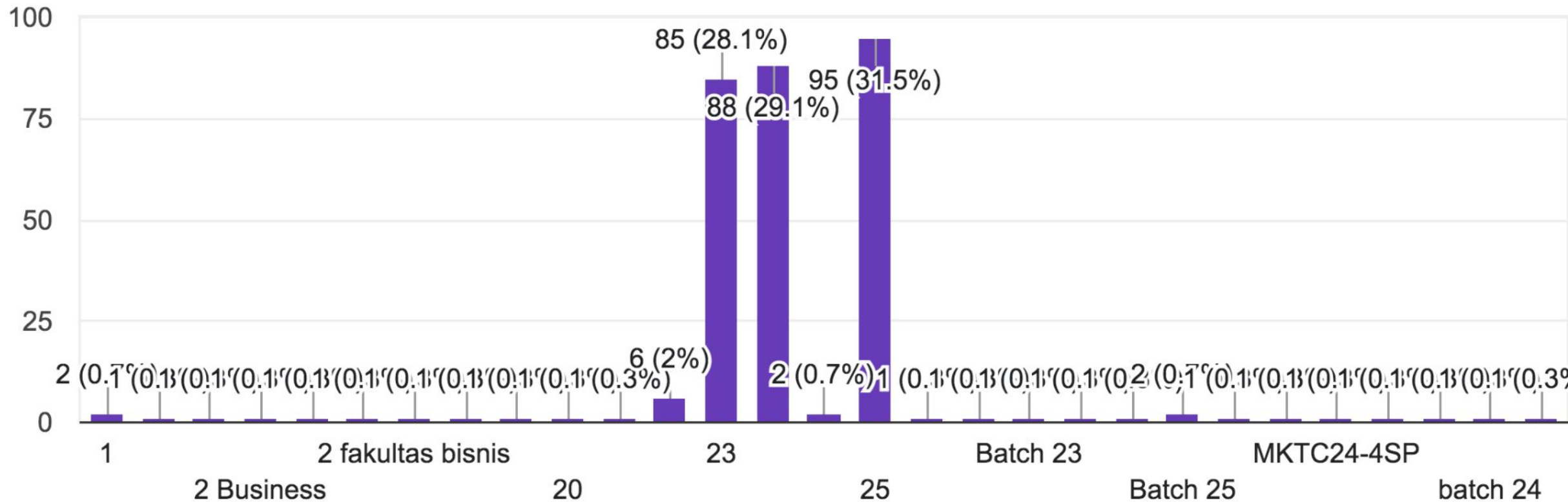
1. Gender:

302 responses



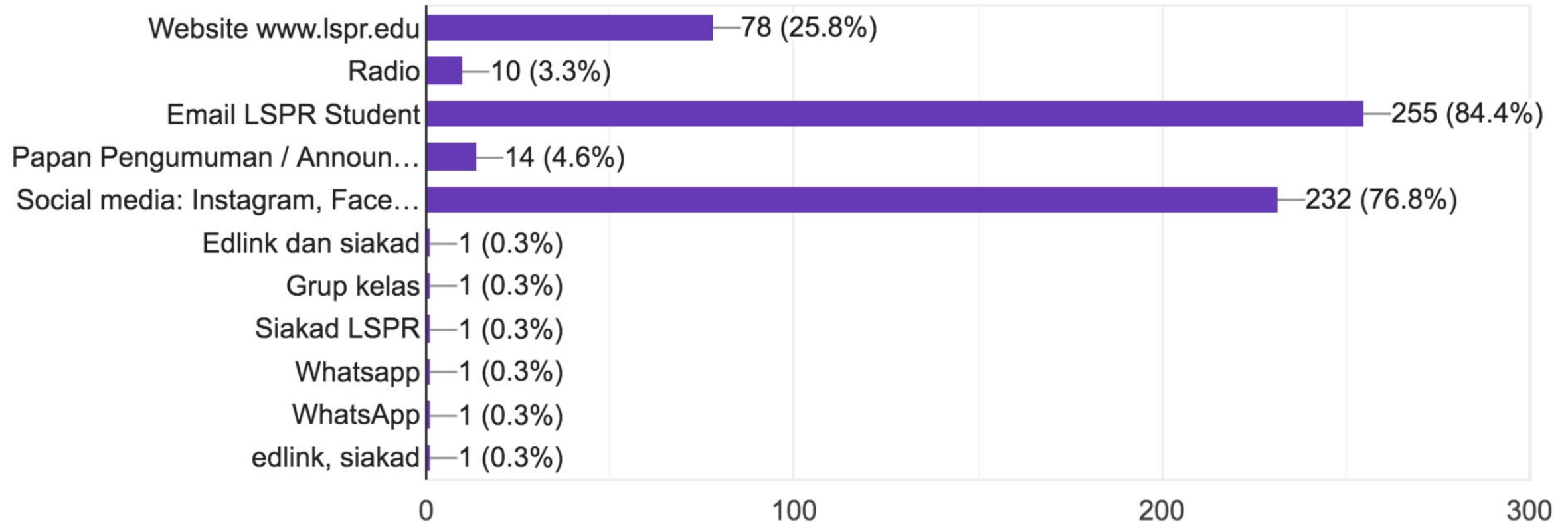
2. Batch :

302 responses



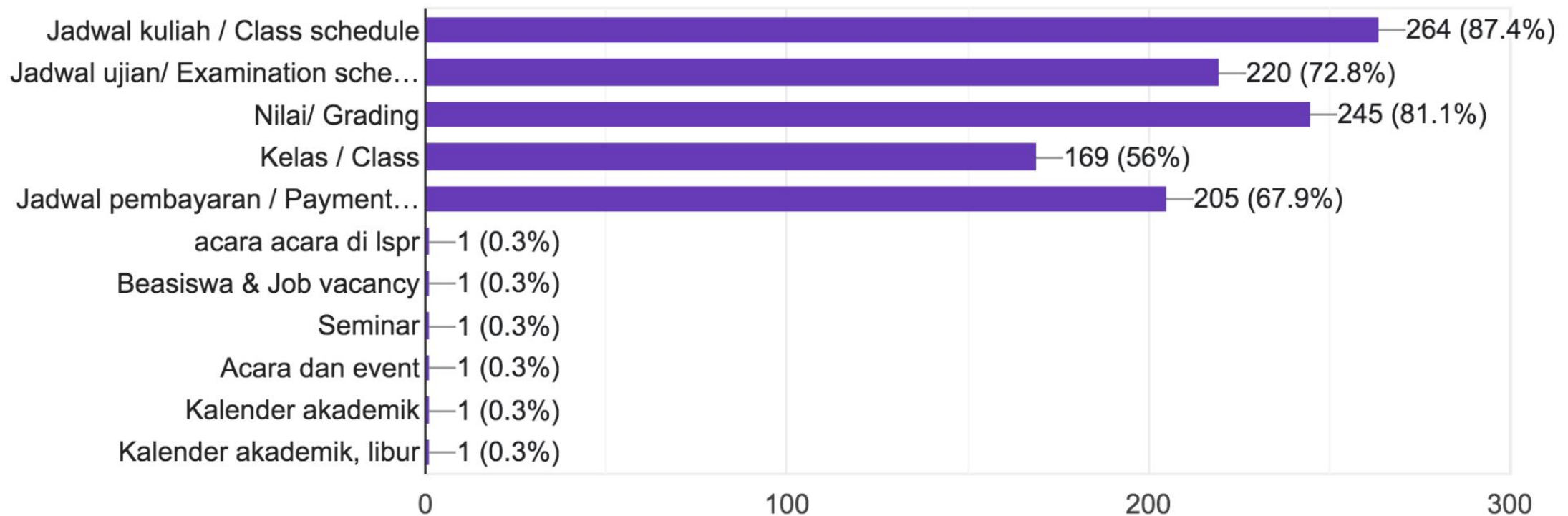
3. Media Komunikasi di LSPR - Jakarta yang sering Anda gunakan/ Type of media that you used to get the information?

302 responses



4. Informasi mengenai LSPR - Jakarta yang sering Anda cari / What kind of information that you looking for?

302 responses

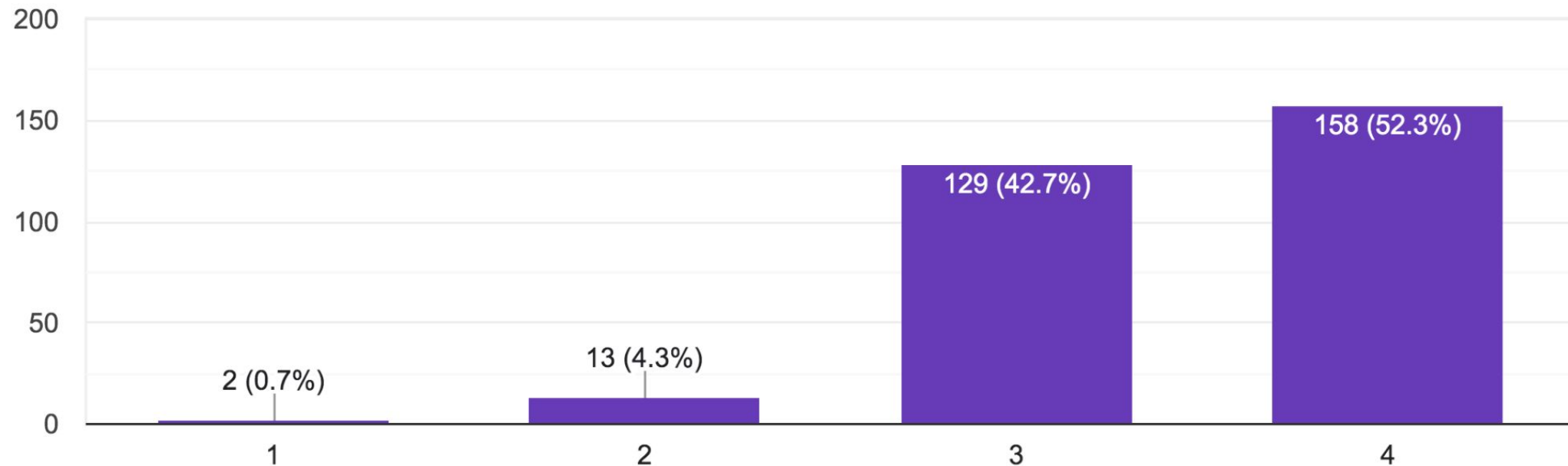


Facility

52,3% stated that classroom is very comfortable

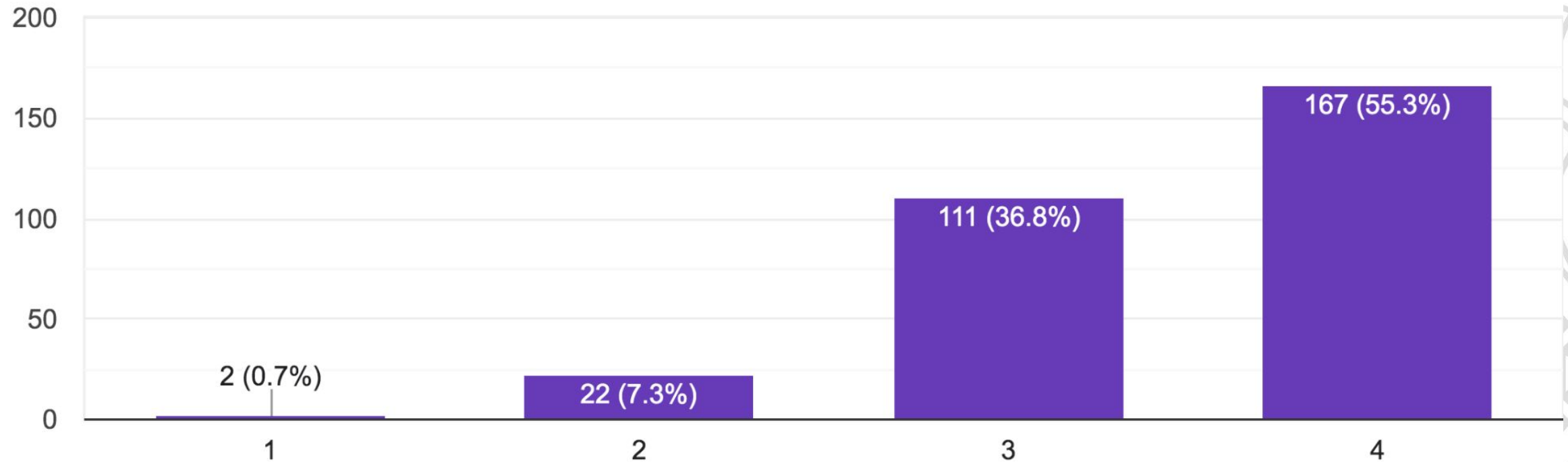
1. Ruang kelas nyaman untuk kegiatan perkuliahan. Classroom is very comfortable to facilitate the class

302 responses



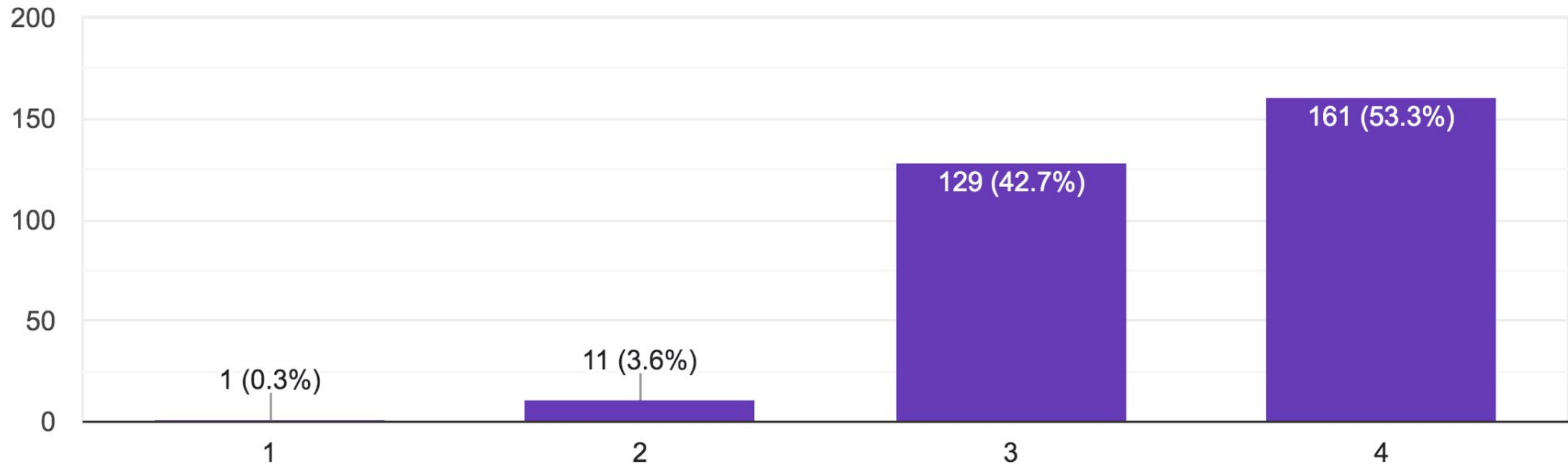
2. Fasilitas kelas (AC, proyektor, komputer) mendukung perkuliahan/ Class facilities (AC, projector, computer) support learning process

302 responses



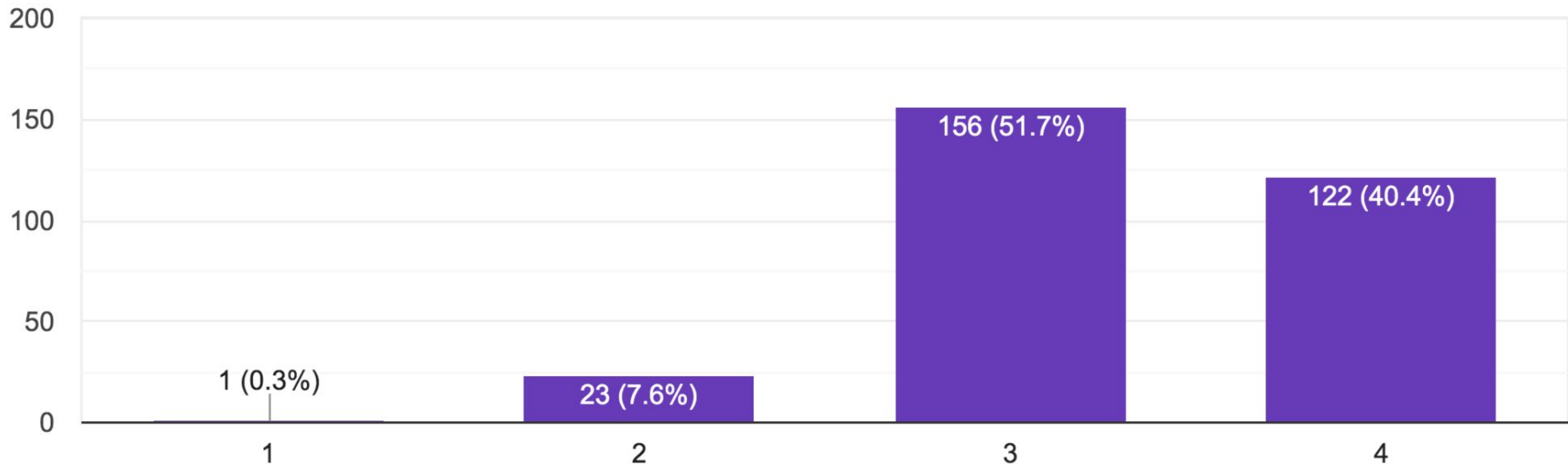
3. Ruang perpustakaan nyaman untuk belajar/ The library room is comfortable for studying

302 responses

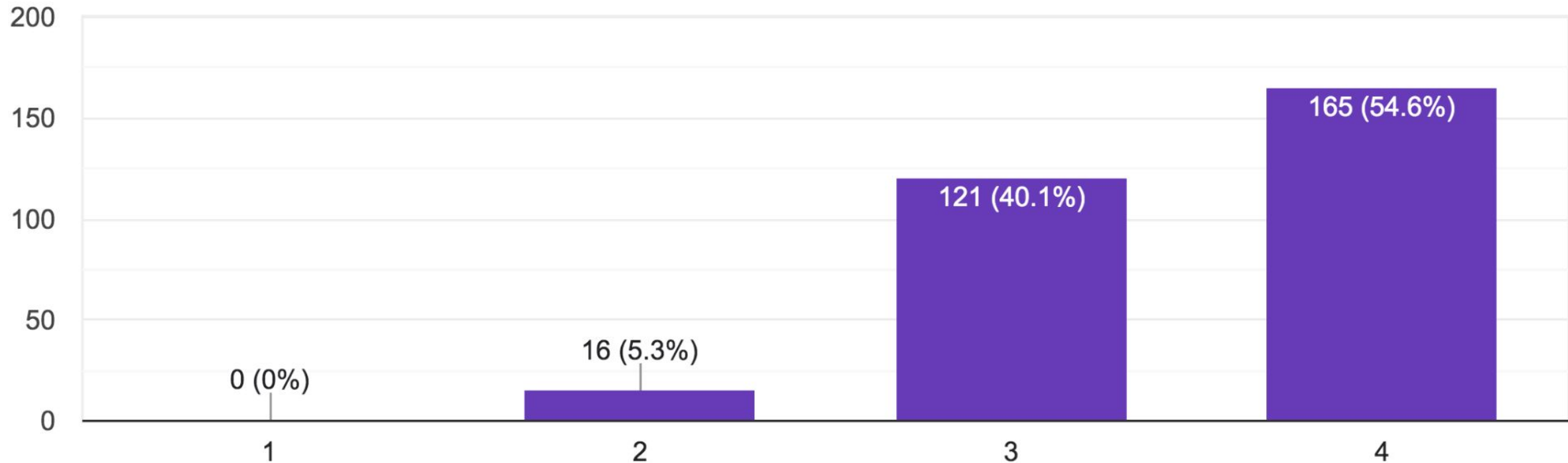


4. Perpustakaan memiliki referensi memadai untuk mendukung proses belajar/ Libraries have adequate references to support the learning process

302 responses

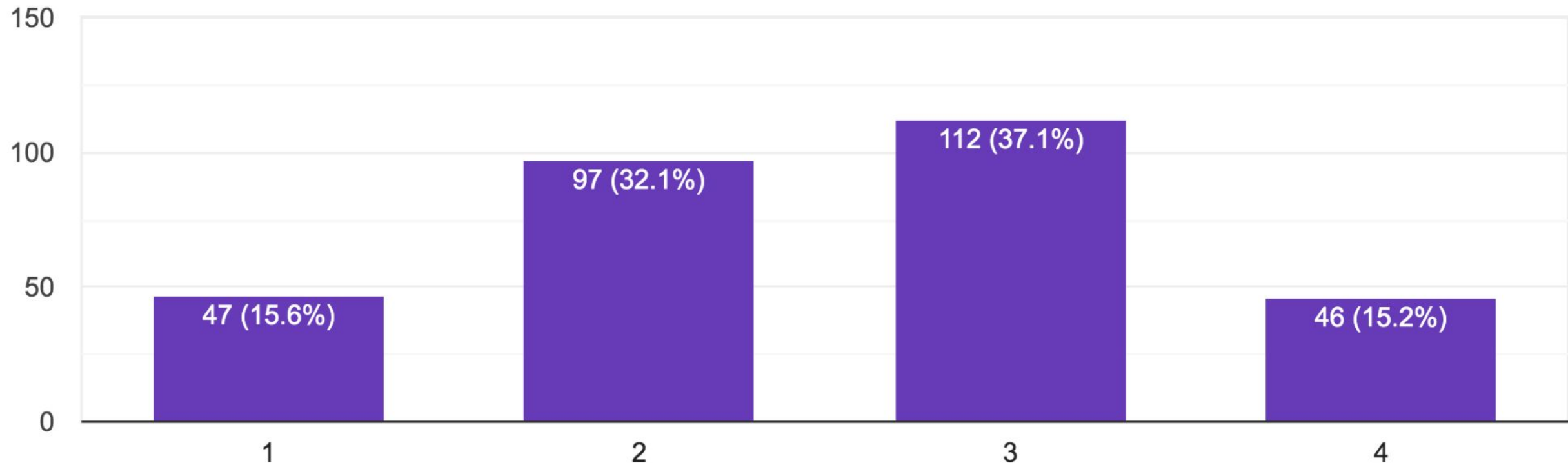


5. Fasilitas penunjang kegiatan belajar (seperti ruang radio, multimedia centre, studio musik, dan auditorium) memadai / Supporting facilities for le...center, music studio, and auditorium) are adequate
302 responses



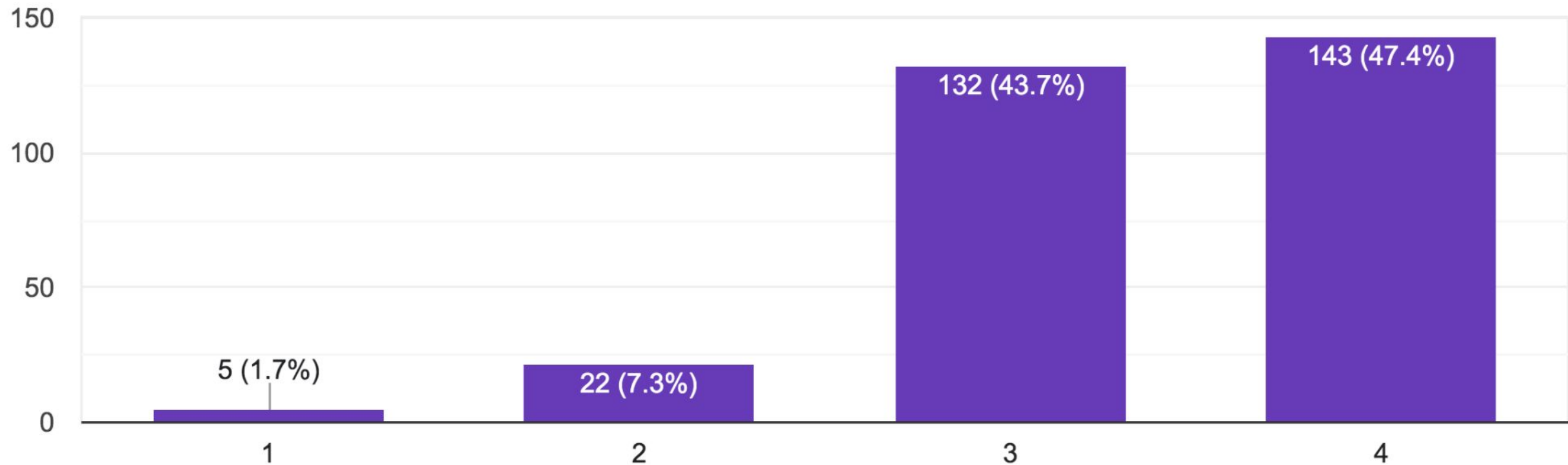
6. Sinyal Wi-Fi kuat&stabil/ The Wi - Fi connection is strong and stable

302 responses



7. Fasilitas pendukung aktivitas kampus (canteen, seating areas, musholla, toilet, parking, etc) memadai/ Supporting facilities for campus activitie..., prayer room, toilets, parking, etc.) are adequate

302 responses

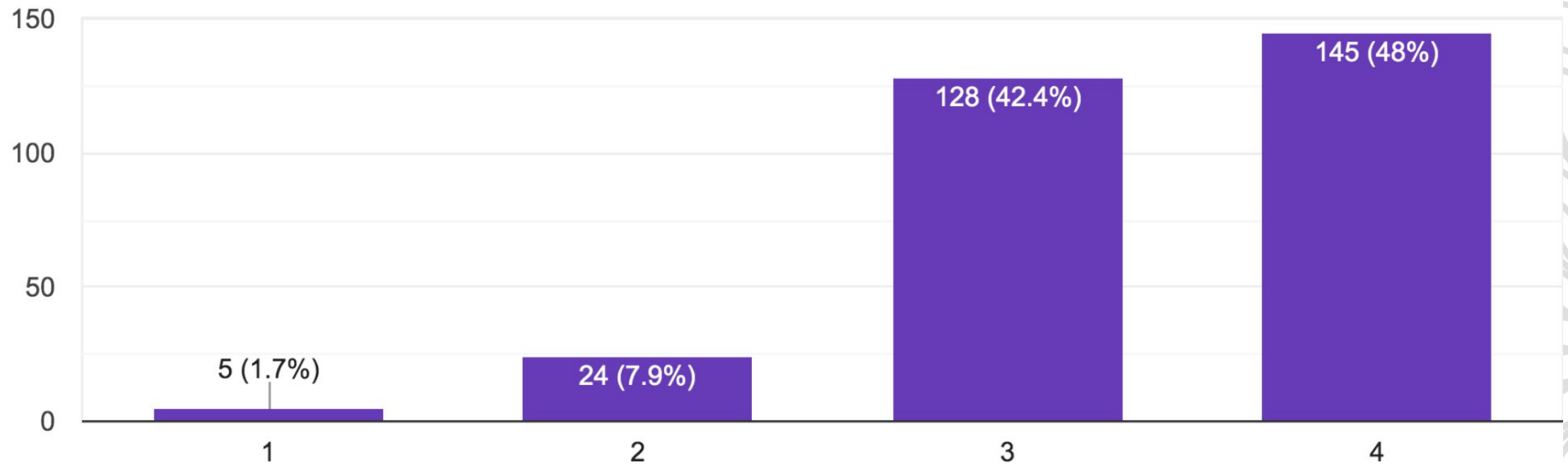




8. Staf unit-unit kerja berikut melayani secara baik (ramah dan rapi, cepat dan tepat, terampil, tanggap, serta peduli)/ The staff of the following work units serve well (friendly and tidy, fast and precise, skilled, responsive, and caring):

a) Staff Academic Bureau

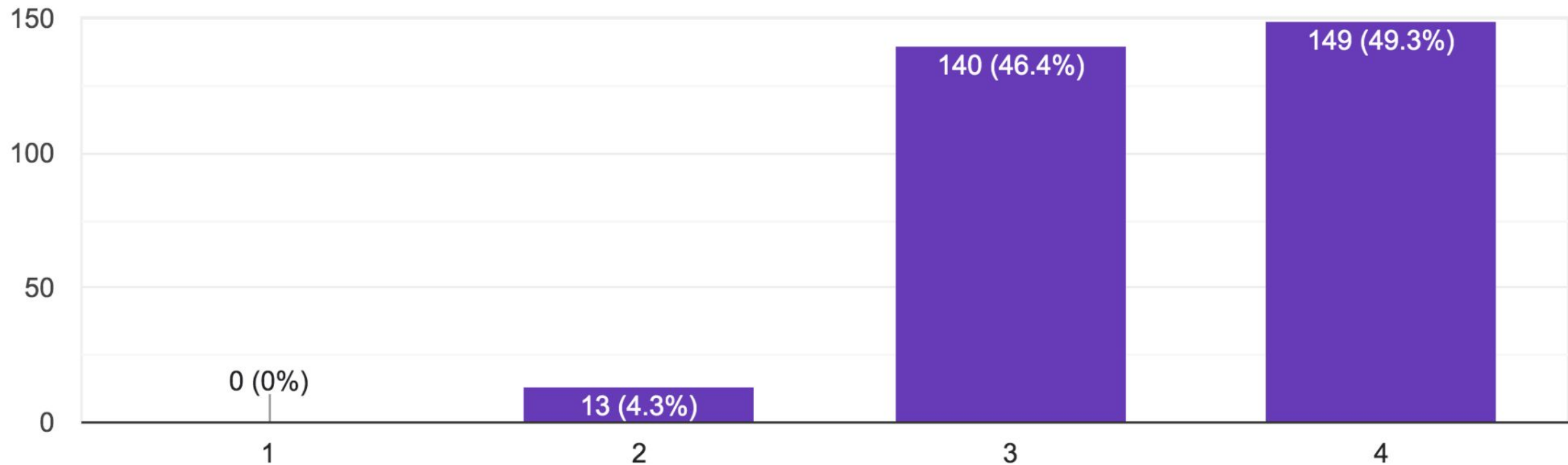
302 responses





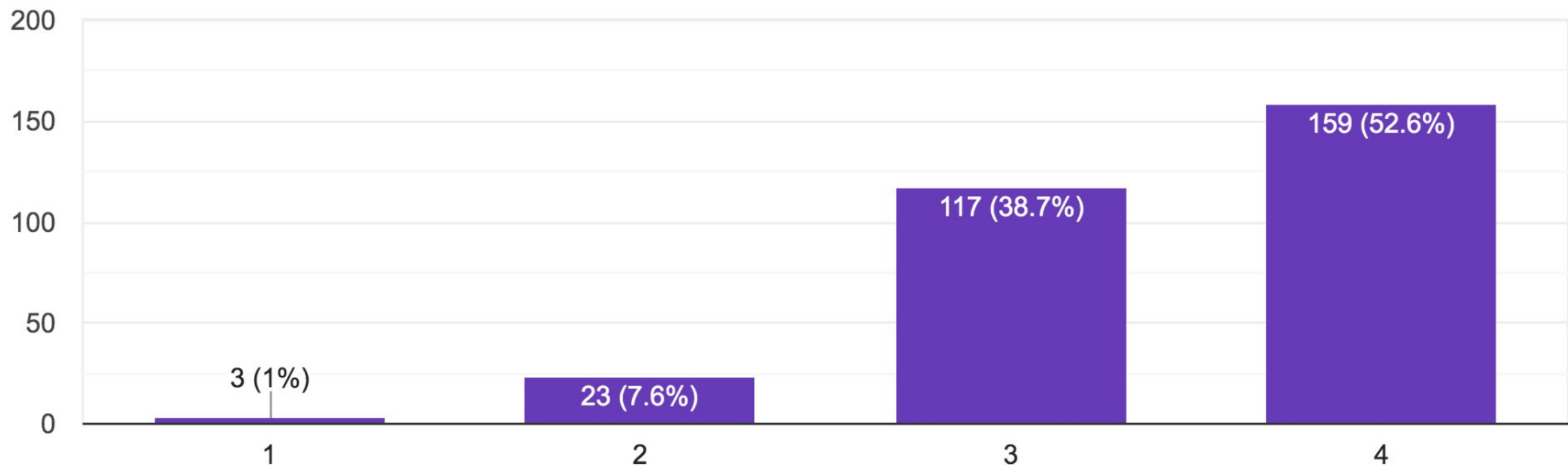
b) Staff Perpustakaan / Librarian

302 responses



c) Student Service Staff

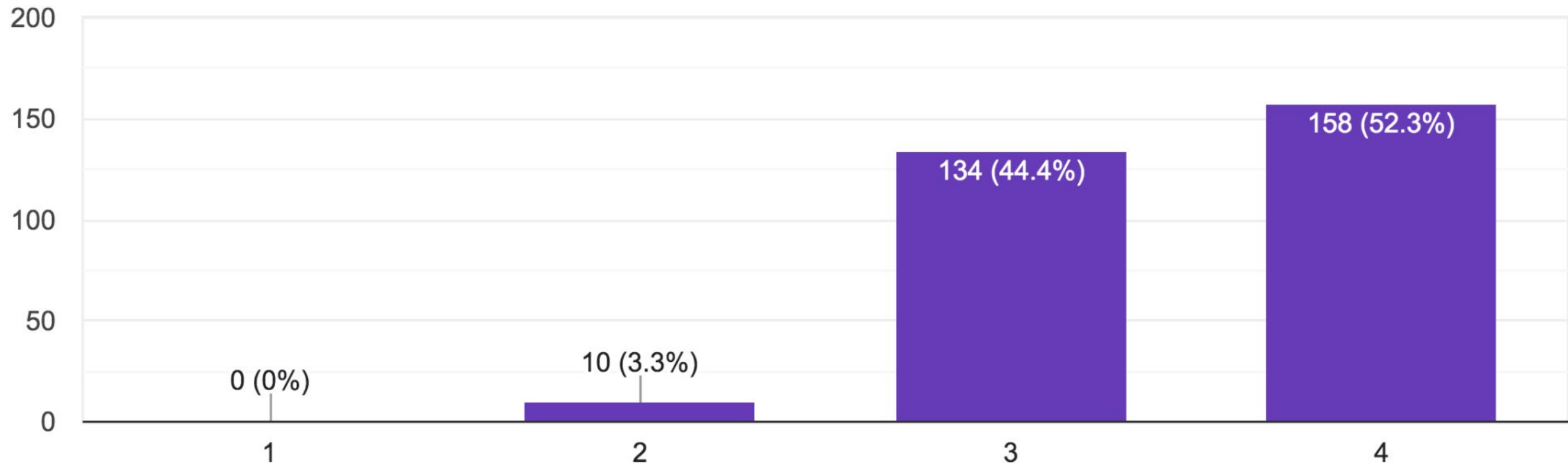
302 responses





d) Multimedia Centre Staff

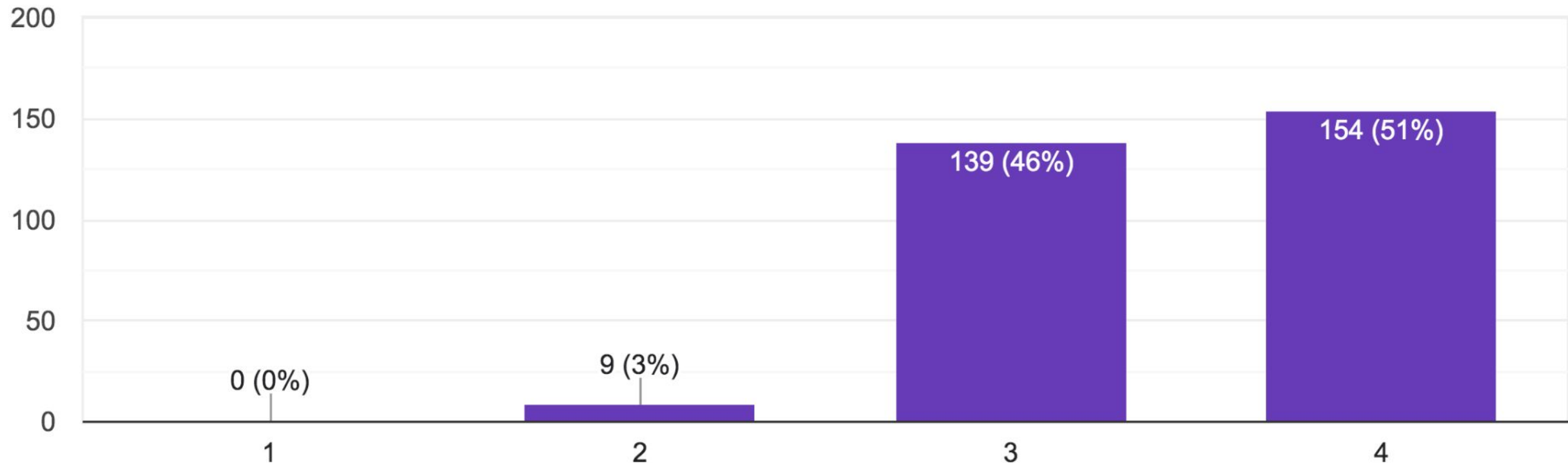
302 responses





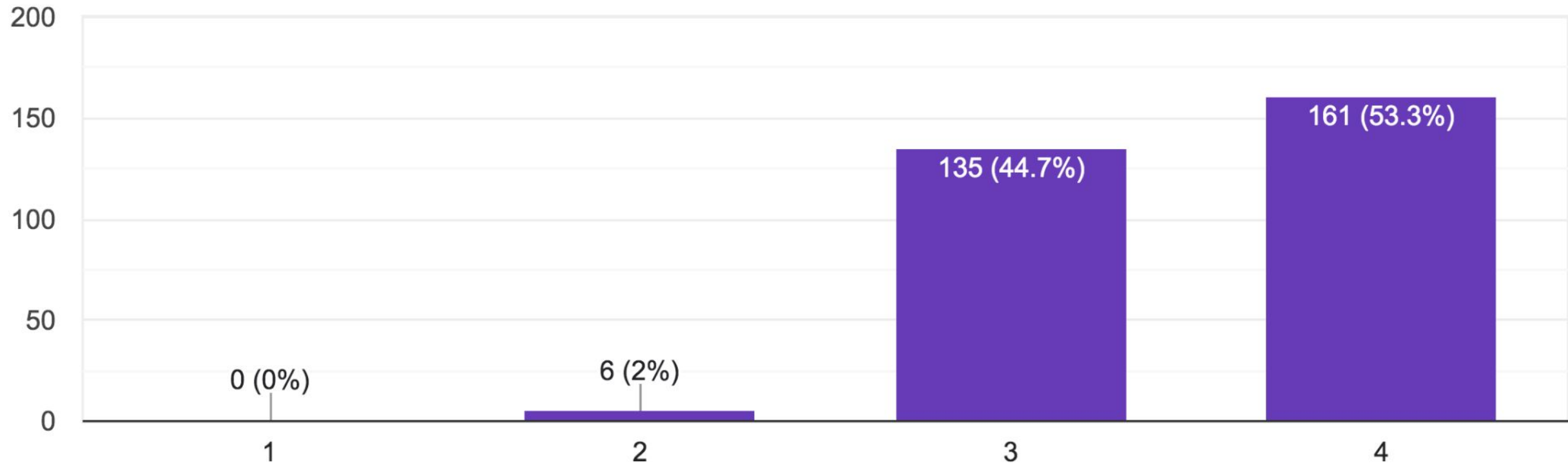
e) Careers Employability Centre Staff

302 responses



f) English Division Staff

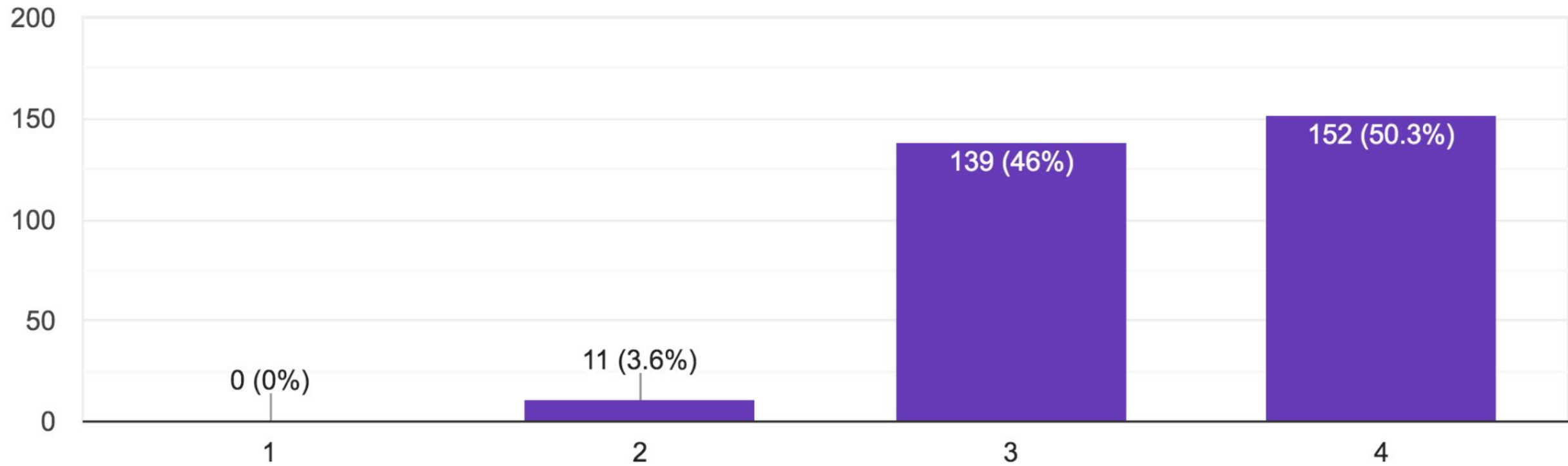
302 responses





g) Research & Community Service Department

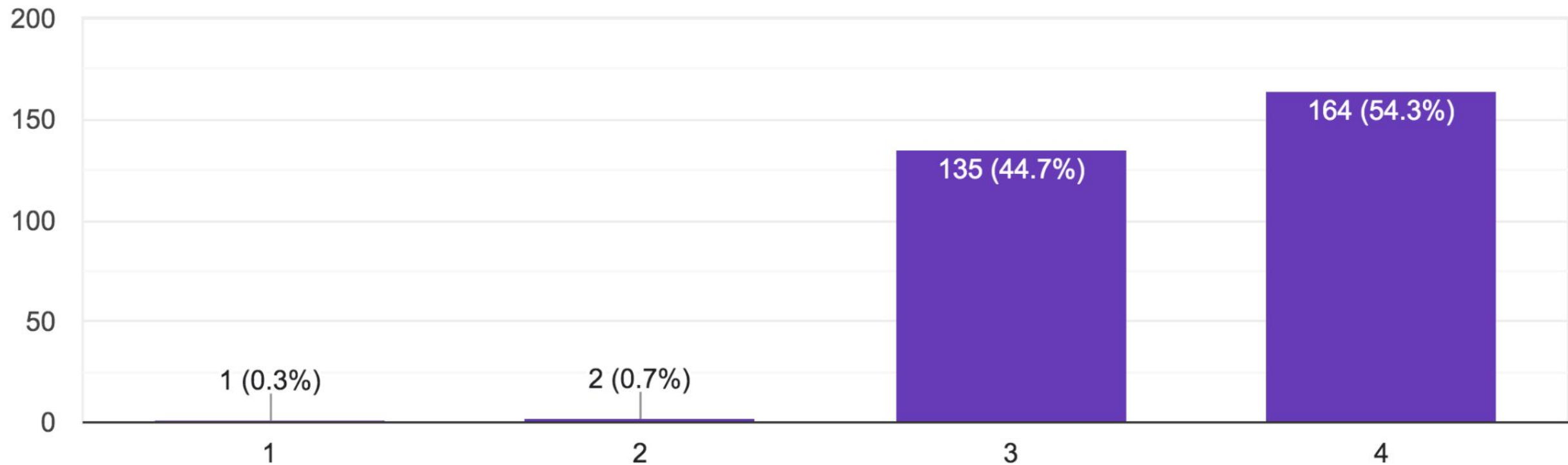
302 responses





h) LSPR Centre for Autism Awareness & LSBA

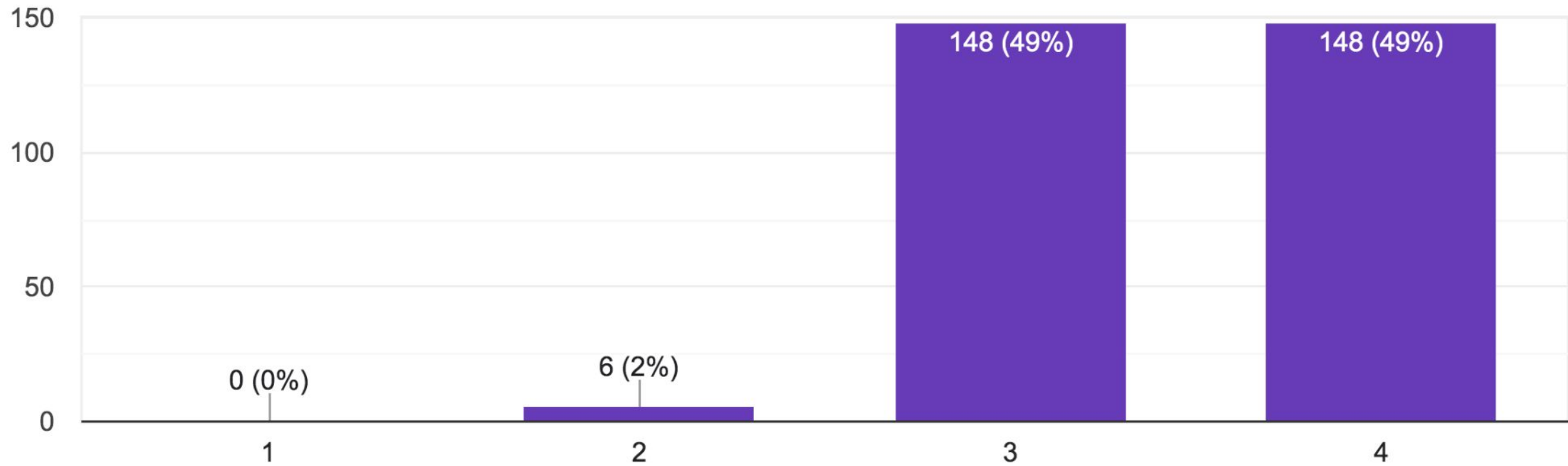
302 responses





i) International Relations Program Office

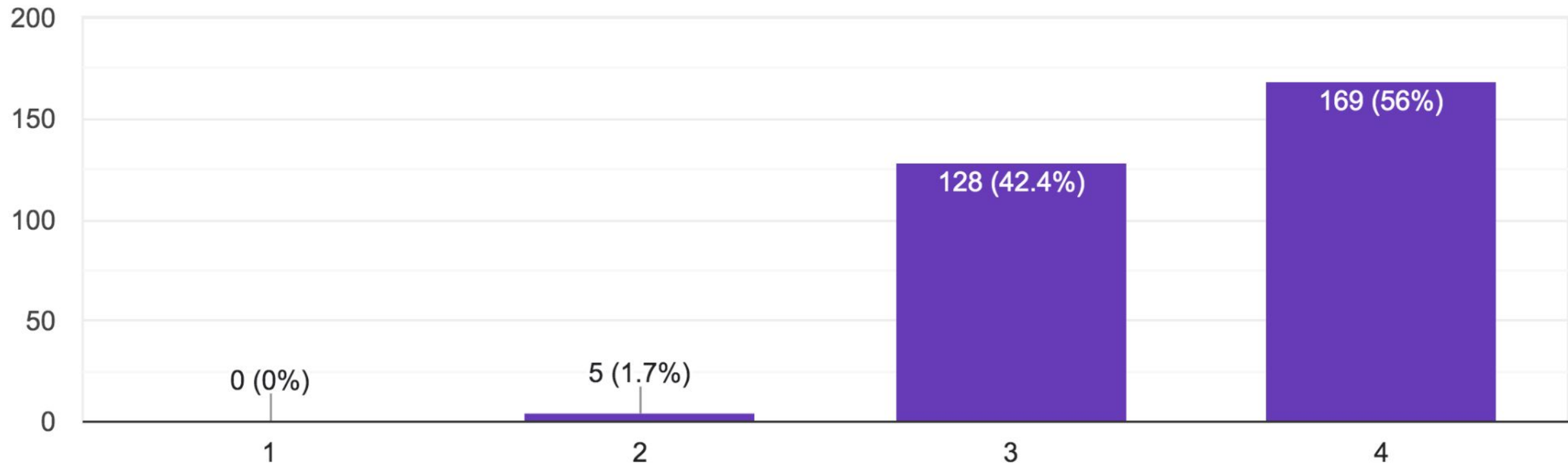
302 responses





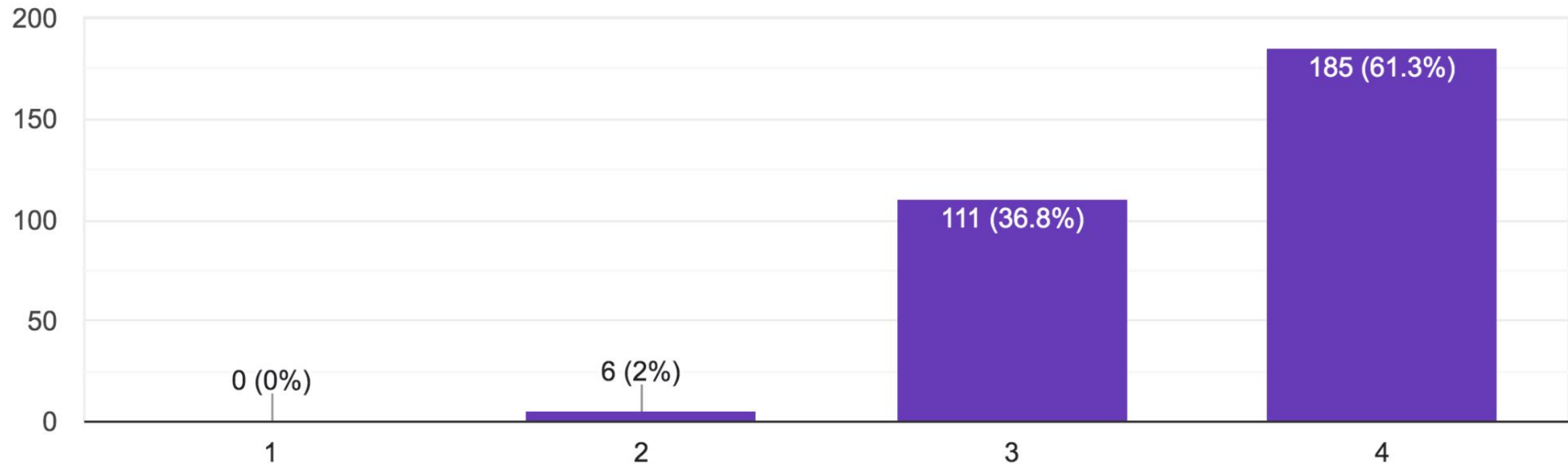
j) Vice Rector III for non academic Activities

302 responses



k) Staf unit-unit penunjang aktivitas kampus (IT, maintenance crew, resepsionis, satpam, dll) /
Campus activity support units (IT, maintenance crew, receptionist, security guard

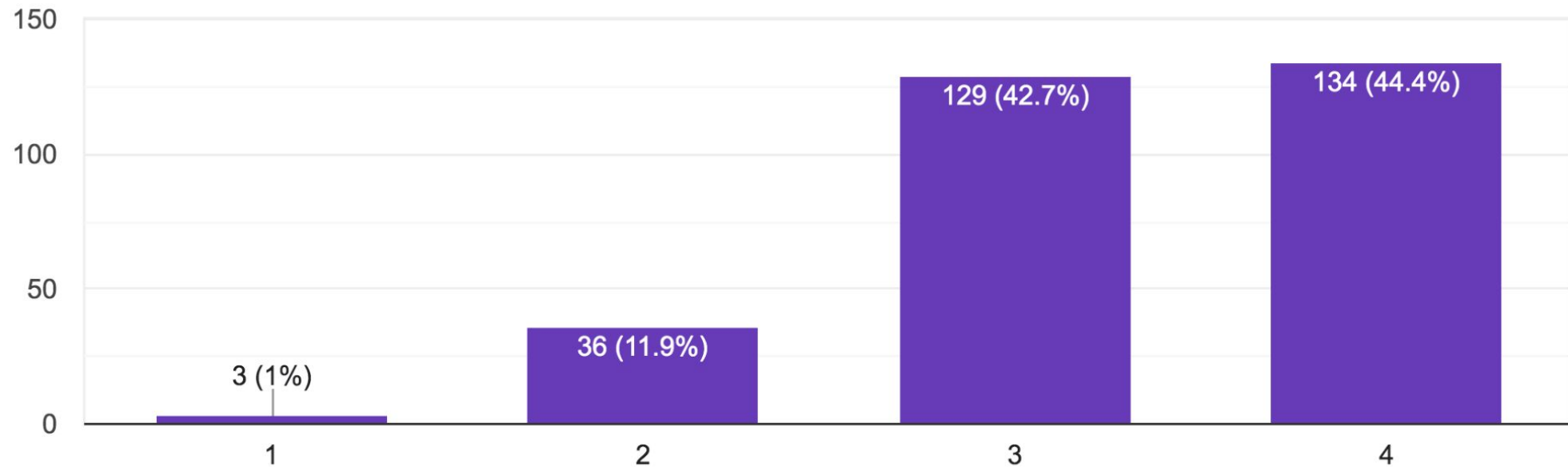
302 responses



Penyedia Informasi/ Information Provision

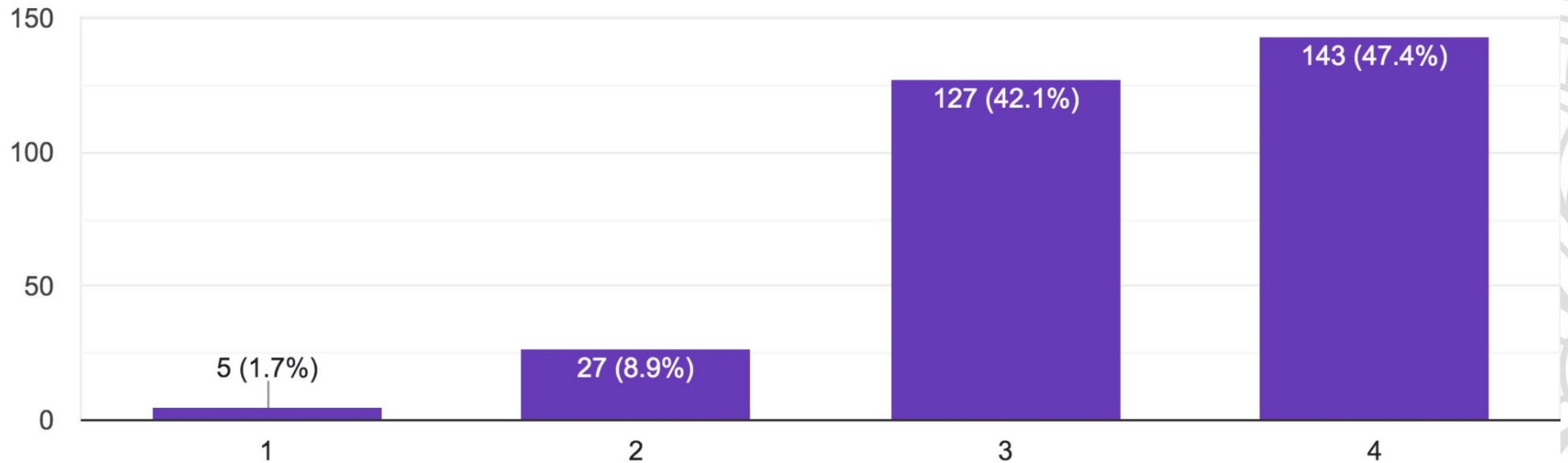
9. Informasi mengenai perkuliahan (jadwal kuliah, KRS, KHS) tersedia secara jelas, akurat, dan rinci./
Information about lectures (lecture schedules, KRS, ...vailable in a clear, accurate, and detailed manner.

302 responses



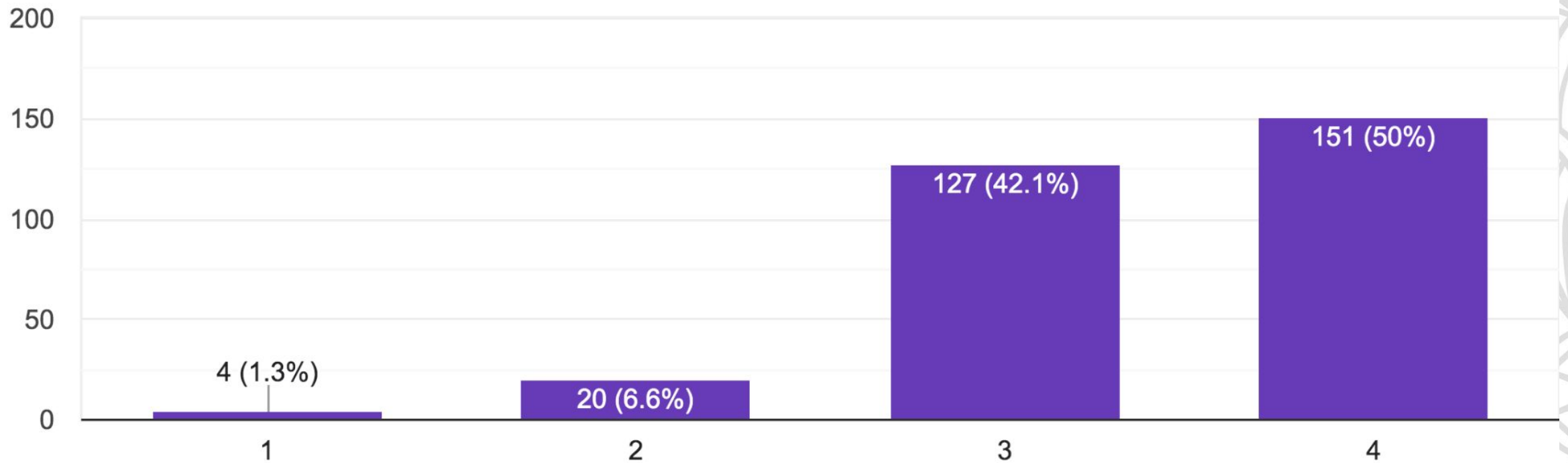
10. Informasi mengenai seminar, workshop, internship, student exchange, dll tersedia secara jelas, akurat, dan rinci/ Information about seminars, work...available in a clear, accurate, and detailed manner

302 responses

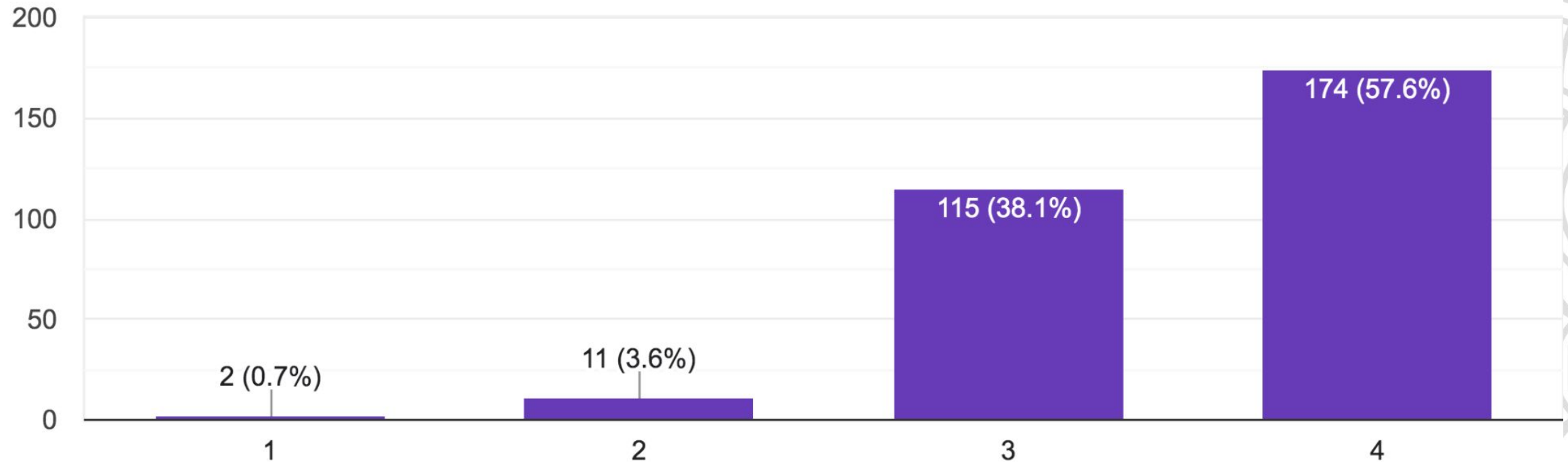


11. Informasi mengenai registrasi dan pembayaran kuliah tersedia secara jelas, akurat, dan rinci/ Information regarding registration and tuition paym...vailable in a clear, accurate, and detailed manner

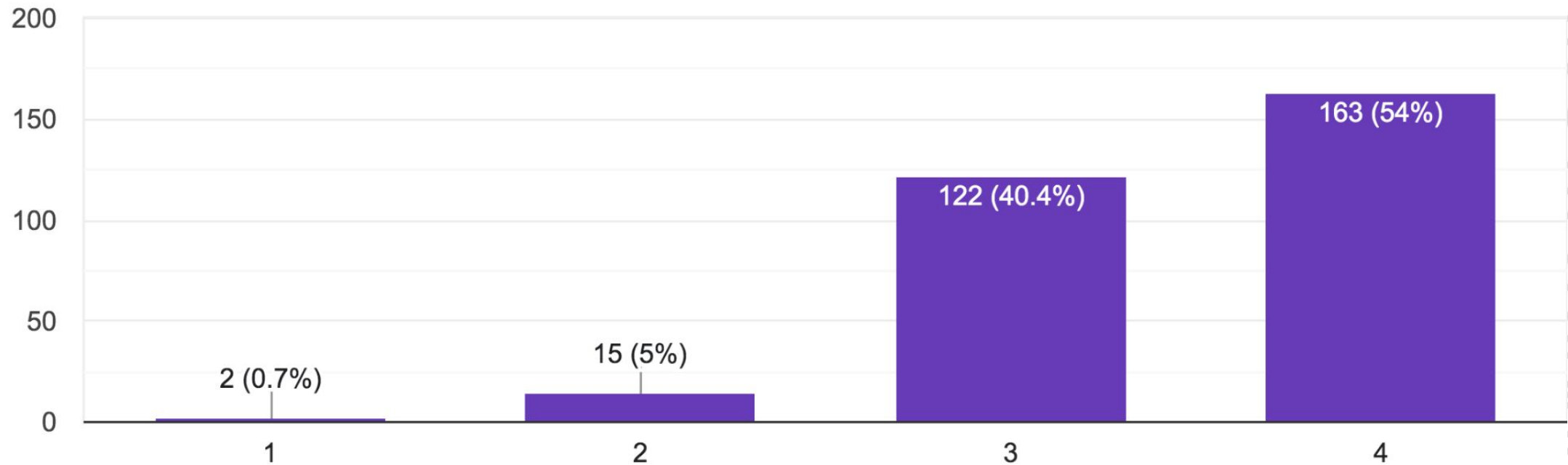
302 responses



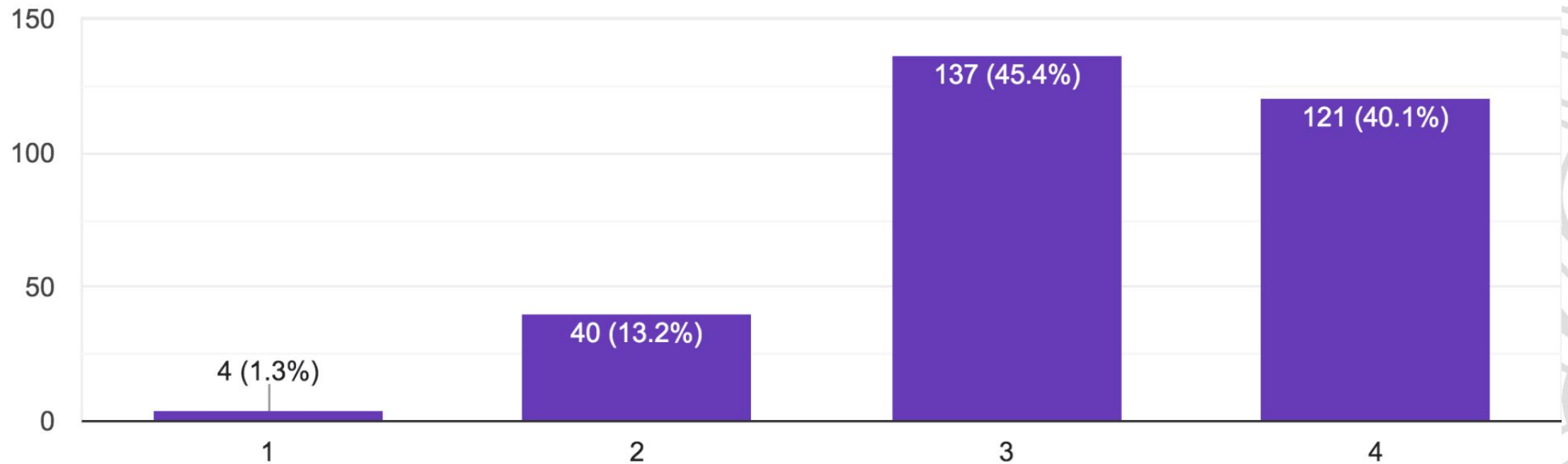
12. Media informasi (seperti email, website, media sosial, papan pengumuman, dll) mudah diakses/
Information media (such as email, website, social media, bulletin boards, etc.) are easily accessible
302 responses



13. Sistem informasi akademik.lspr.edu (siakad) dan onlinesession.lspr.edu (edlink) sangat memudahkan proses perkuliahan/ Information system...u (edlink) greatly facilitate the lecture process
302 responses

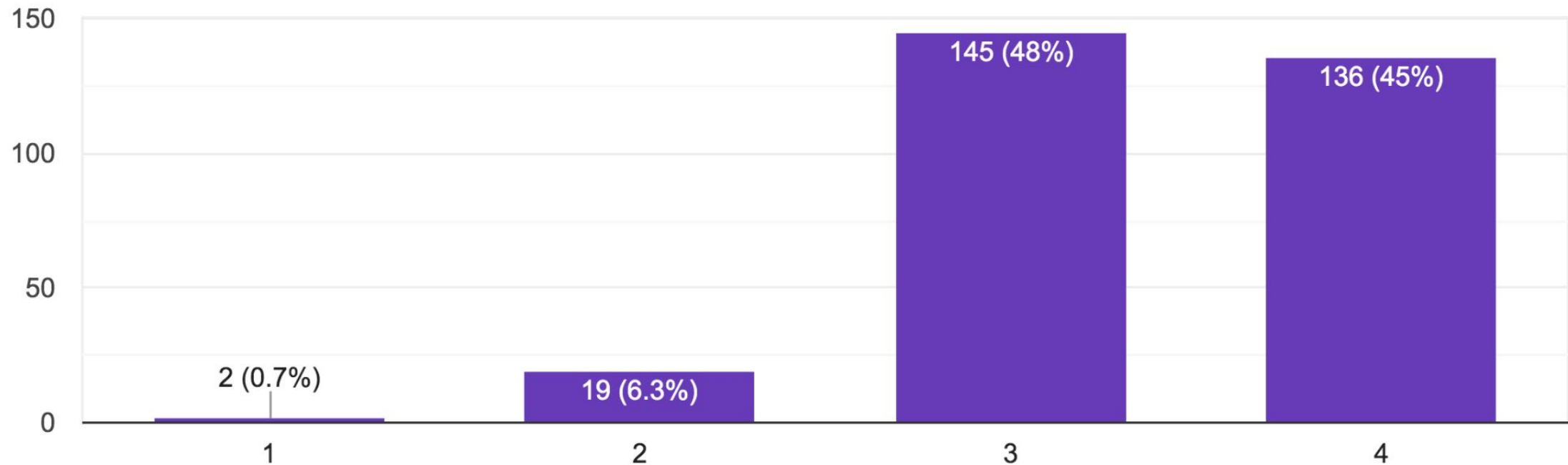


14. Perkuliahan via Sistem informasi akademik.lspr.edu (siakad) dan onlinesession.lspr.edu (edlink) sangatlah lancar / Lectures via the information sys...nd onlinesession.lspr.edu (edlink) are very smooth
302 responses



15. IT help support memberikan solusi jika ada kesulitan mengakses EDLINK/ IT help support provides solutions if there are difficulties accessing EDLINK

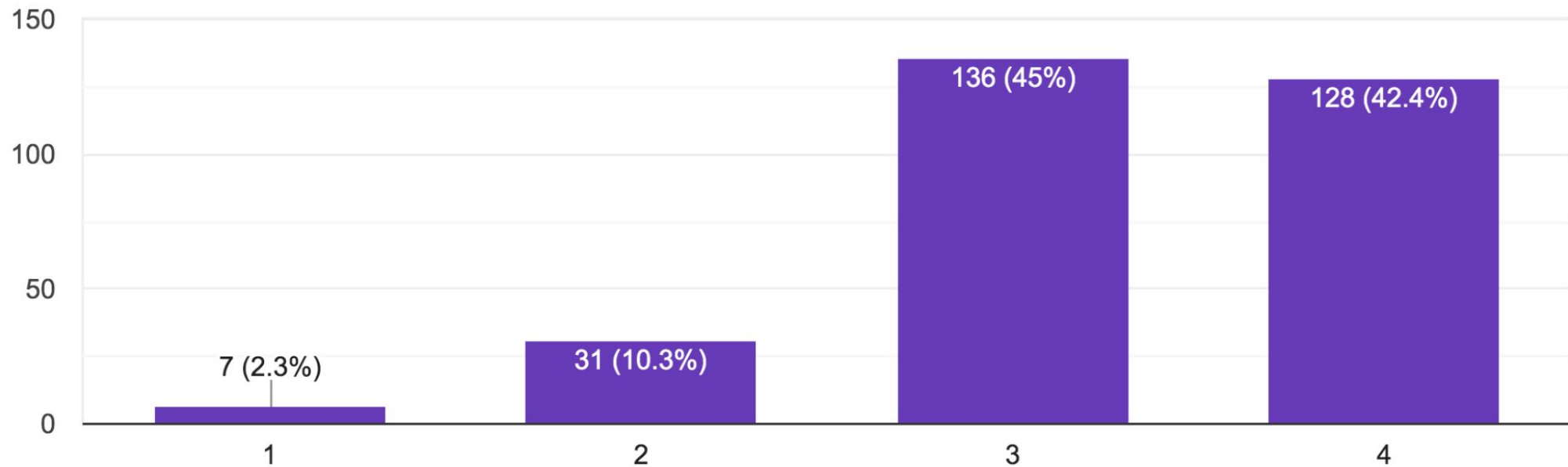
302 responses



Hybrid Learning Application

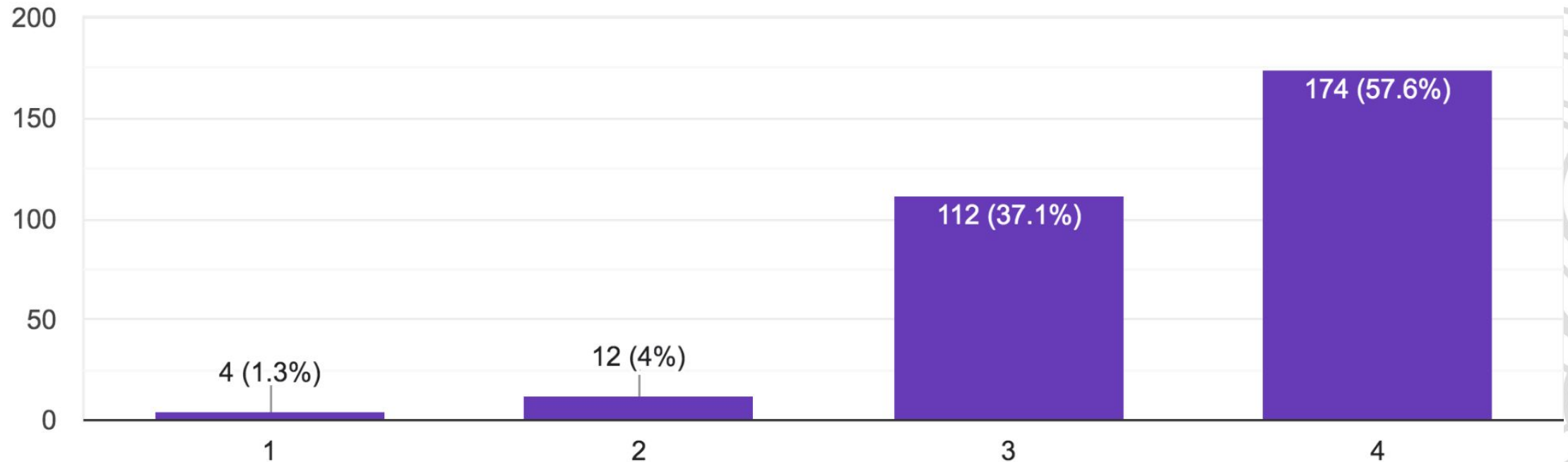
17. PTM atau Pembelajaran Tatap Muka Terbatas dengan kapasitas 25% berjalan dengan efektif/
Limited Face-to-face Learning with a capacity of 25% is running effectively

302 responses



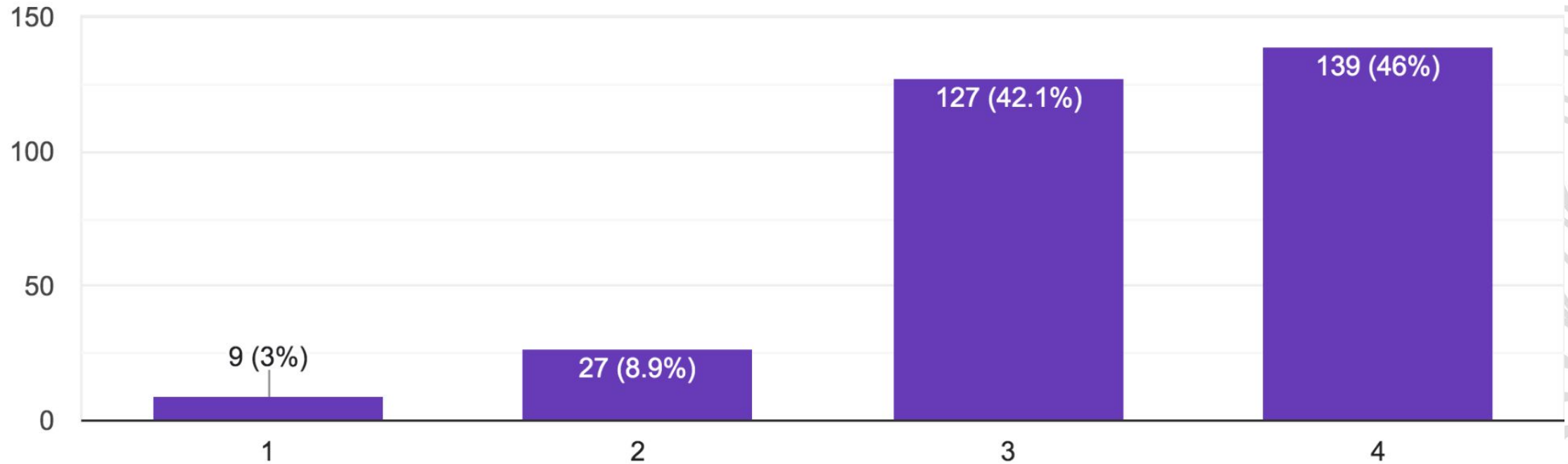
18. Protokol Kesehatan berjalan dengan baik selama Pembelajaran Tatap Muka Terbatas/ Health Protocol goes well during Limited Face-to-face Learning

302 responses

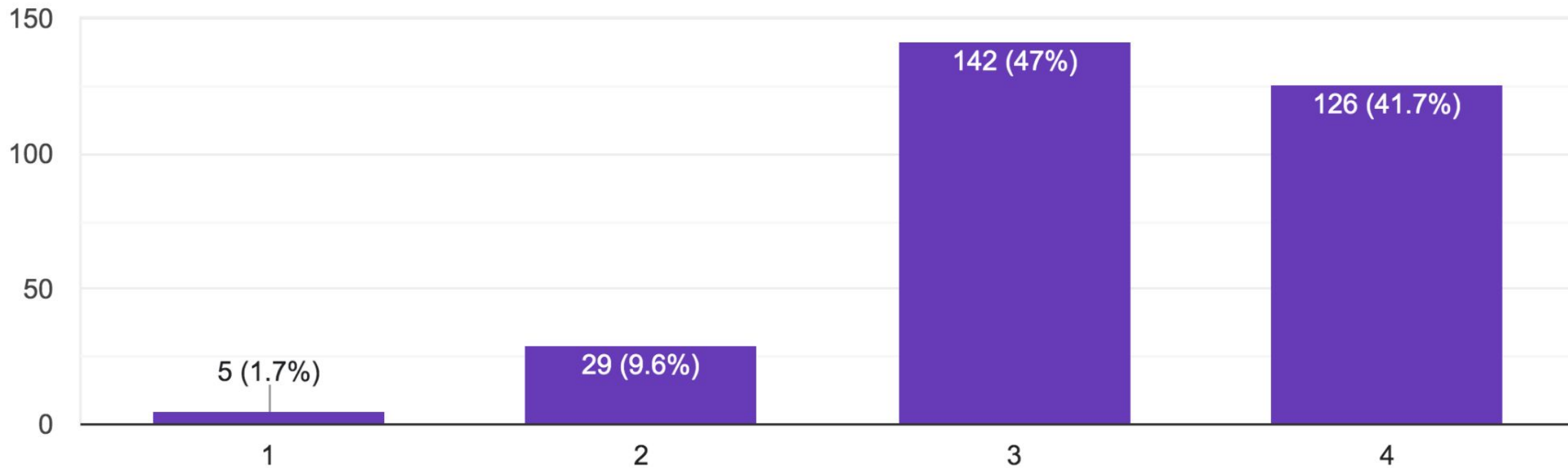


19. Sistem Pembelajaran Tatap Muka Terbatas sangat memudahkan pembelajaran / Limited Face-to-face Learning System greatly facilitates learning

302 responses

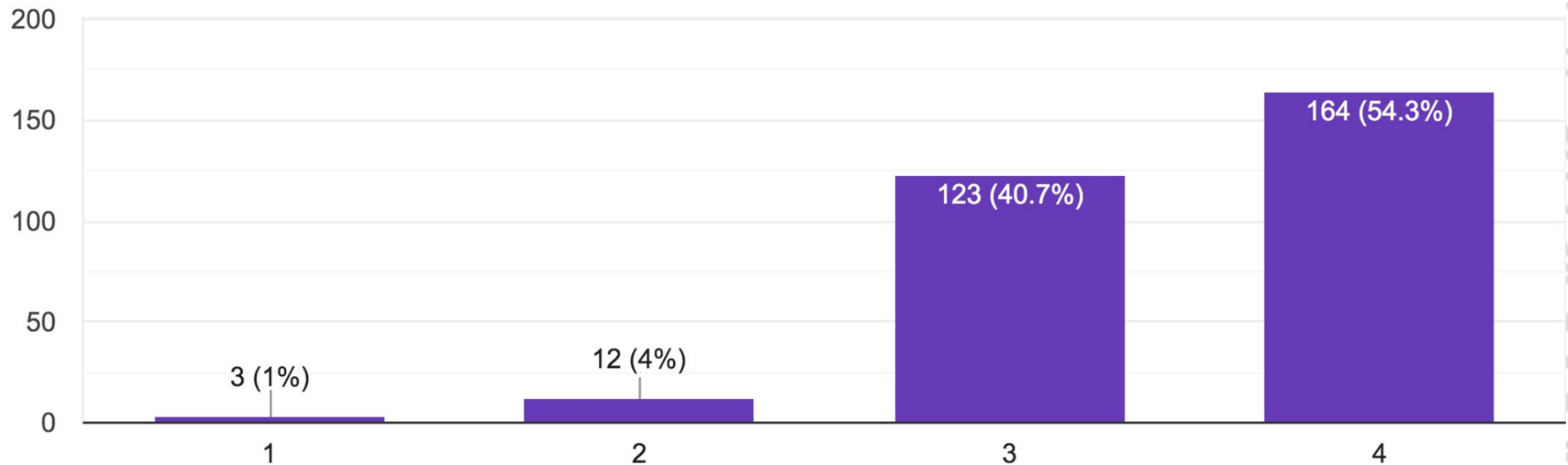


21. Kegiatan Mahasiswa melalui LSPR Clubs berjalan secara aktif dan efektif selama pandemi Covid-19/ Student activities through LSPR Clubs run actively and effectively during the Covid-19 pandemic
302 responses



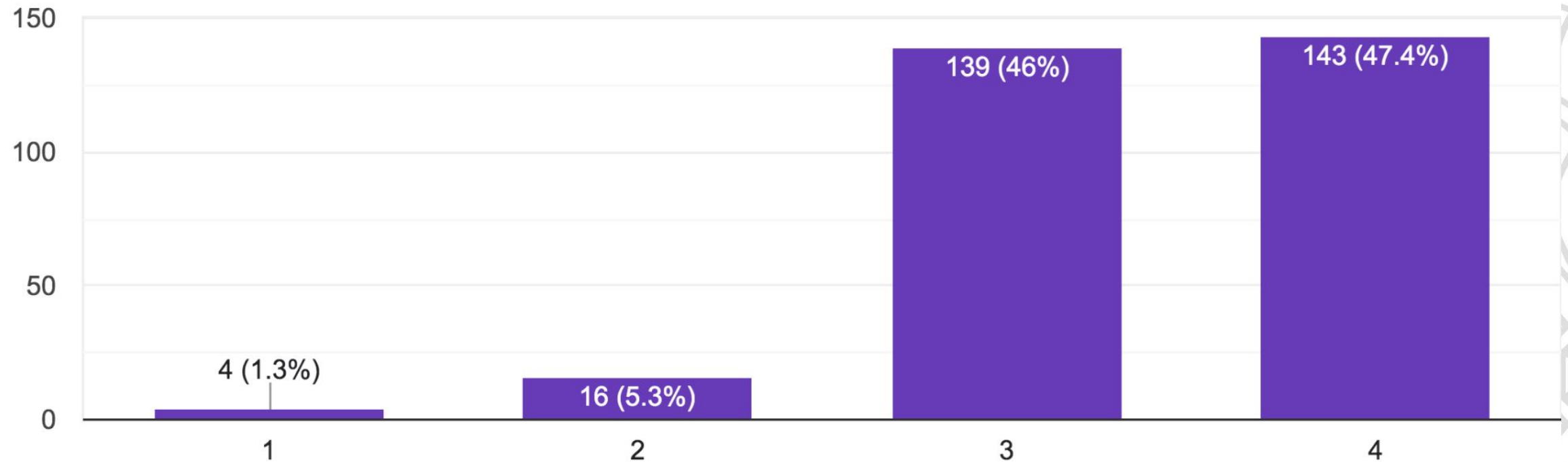
22. Protokol kesehatan berjalan dengan baik selama berkegiatan / Health protocol goes well during activities

302 responses



24. Saya merasa puas dengan kualitas layanan yang diberikan LSPR/ I am satisfied with the quality of service provided by LSPR

302 responses



25. Saya bersedia merekomendasikan kepada orang lain untuk kuliah di LSPR / I am willing to recommend to others to study at LSPR

302 responses

